

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Charles Bernasconi and Shannon Walnright

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09/841,888

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Examiner/Art Group Unit:

C. Bleck/3626

Title:

INTERNET-BASED DISPATCHING SYSTEM

DECLARATION OF SUE LUNSFORD

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 RECEIVED APR 2 1 2004

GROUP 3600

Sir:

I, Sue Lunsford, declare as follows:

- I am currently the State and Federal Programs Secretary for the Bellingham School District, Bellingham, WA.
- On March 19, 1999, I attended a meeting with Charles Bernasconi and the 2. technical director of the Tukwila School District, Leroy Stevens. At the time, I was the Substitute Coordinator for the Tukwila School District. Mr. Bernasconi explained the operation of an Internet-based dispatching system for the placement of substitute workers into open positions. Mr. Bernasconi demonstrated the program using Internet test data, accessed from my desk. He was able to report an absence, accept a position from a secured web page and update information for a substitute. The district computer was too slow to process the information efficiently from the internet so we decided to hold a follow-up session after the purchase of a high speed computer. We provided Mr. Bernasconi with actual data respecting schools, teachers and substitutes for this follow-up session,
- Mr. Stevens thereafter approved the order of a high speed computer system PO #44837, dated March 23, 1999 (Ex. 1). On April 6, 1999, Mr. Bernasconi and I had an operational training session including actual information from the Tukwila School District,

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including teacher, school and substitute data. I was able to enter absences, customize screens and individual calendars, accept and dispatch substitutes and generate real-time reports. The system was fully operational in the reporting of absences and dispatching of substitutes through secured Internet web pages. In particular, the system allowed me to:

- (a) set up a database of employees, the database having information about qualifications of each of the employees; and
- (b) determine an open position requiring at least one qualification by playing the role of a teacher reporting an absence and specifying qualifications for a substitute;
- (c) the system then sorted the employees in the database into those having the qualification and those not having the qualification; and
- (d) the system then simultaneously notified those employees in the database having the qualification by posting information about the open position to a web page for each qualified employee that is accessible from the Internet with a pass code.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or of any patent issuing thereon.

Dated: 4-17-04

Sue Lansford

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